



FREQUENTLY ASKED QUESTIONS & ANSWERS

What are the Advantages of working with environmentally friendly PolyTurf synthetic grass?

- PolyTurf develops LEED green building rated products market specific to regional landscapes that offer a more natural appearance and selection.
- PolyTurf latex backed products are 100% recyclable and Lead Free. MSDS sheets are available upon request.
- We stock material and offer fast, affordable shipping. Large quantities require delivery with a 3- 6 week lead time.
- Training, tech support and on the job certified training to PolyTurf installers.

Has PolyTurf, Inc. undergone testing?

- Yes, the components used in the production of PolyTurf products have undergone years of research and development, including extensive UV stability and wear resistance testing. The yarn fiber manufacturer we use has been manufacturing yarn for approximately 40 years. Our new generation of polyethylene monofilament fibers yarns for synthetic turf landscaping were introduced in 1999.

Does PolyTurf synthetic grass have a warranty?

- Yes, PolyTurf, Inc. synthetic grass comes with a standard 8 year limited warranty against fading and 1 year on workmanship. The product has a life expectancy of 20 to 25 years, depending on use and weather.

Will the long-term effects of the sun harm PolyTurf, Inc. synthetic grass?

- No, our fibers will resist the damaging effects of the sun and extreme weather

What is PolyTurf, Inc. synthetic grass made of?

- PolyTurf, Inc. synthetic grass mainly consists of Polyethylene. This is a most durable plastic available and is used to make products such as water pipes, and Tupperware. Polyethylene is a non-toxic and environmentally friendly. Our products are made in Texas, Georgia and China. We offer 12-15 foot rolls with polyurethane or latex backing.

Who can buy PolyTurf, Inc. synthetic grass?

- Municipalities, Professional Landscapers, Home Builders, Developers and Homeowners. We serve the public.

How do I pay for PolyTurf, Inc. synthetic turf?

- PolyTurf is a factory direct wholesaler and to keep our costs at a minimum our products are COD. We accept Visa, Master card, Amex, Cashiers Check or Cash. Terms with municipalities vary according to quantity.

Can PolyTurf, Inc. synthetic grass add value to my home or business?

- Yes. An attractive, low maintenance landscape design can easily add 10% or more to a property's value. PolyTurf, Inc. synthetic grass will eliminate annual lawn maintenance fees and significantly decrease water consumption.

Is PolyTurf, Inc synthetic grass similar to patio carpet or AstroTurf?

- No. Our product is so realistic that it is difficult to distinguish the difference between natural grass and our synthetic grass. Our synthetic grass fibers are manufactured with an advanced blend polypropylene, **unlike** the nylon "Astro Turf". Our advanced grass is durable, yet soft enough to offer the most consistent and realistic lawn.

How much does it cost?

- PolyTurf, Inc. synthetic grass is priced by the square foot and installation costs vary in each area. Typically, it will pay for itself in 3 years compared to the installation of natural grass with an irrigation system.

What about drainage?

- PolyTurf, Inc. synthetic grass has perforations in the backing, which allows water to drain vertically. The drainage is similar to natural grass. The base should be constructed with a 1% grade to assist with drainage. Putting greens are fringe do not have perforations in the backing.

What about pets?

- PolyTurf, Inc. synthetic grass is pet friendly. Cleaning animal feces is no different than natural grass. Simply use a rake or pooper scooper to remove the mess, and a water hose to rinse the area. PolyTurf Refresh is also available.

What about yard debris?

- Use a rake, leaf blower, or yard vacuum to remove leaves and debris.

Is PolyTurf, Inc synthetic grass flammable?

- PolyTurf, Inc. synthetic grass is **Non-Flammable**. Cigarette burns will melt the fibers and can be clipped away.